IMA EURO

Supporting an Army Forward: Any Mission, Anywhere

17 AUG

INSTALLATION MANAGEMENT AGENCY, EUROPE REGION

EUROPE REGION OVERVIEW

CSM/SGM SENIOR NCO SHORT COURSE (EUROPE)

CSM TERESA V. KING
IMA-E CSM

AGENDA

- IMA Background/Overview
- ASG/BSB Overview
- USAREUR-Region Linkages
- Installation Standards & Services
- IMA-E Divisions
- BASOPS Today
- Deployment / Reintegration Support
- Force Protection

Installation Management Agency

Background

- **SECARMY chartered top-down review of HQDA--19 Jun 01**
  - **Streamline, integrate, reduce layers, provide accountability**
  - **Address installations, contracting and info technology**

Standards

Mission Commander: Mission Readiness
Garrison Commander: Installation Readiness and QOL

-- 01, SECARM
installation managem

Corporate Structure & Strategic Plan

Predictability

Army Baseline Stds for BASOPS services

-- Best Business Practices --

Continuous Process Improvement

Savings Reinvestment

Consistency

Productivity Improvement Reviews

HQ IMA MISSION

Provide equitable, efficient and effective

management of Army installations worldwide to

support mission readiness and execution,

ensure well-being of soldiers,

civilians and family members, and

preserve infrastructure and environment.

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HQ IMA VISION

The pre-eminent agency in the

Department of Defense

that produces highly effective, state-of-the-art

installations worldwide, maximizing support to

People, Readiness and Transformation

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IMA VALUES

- **S*TEWARDSHIP: We are good stewards of the resources entrusted to us by the American people.**
- **E*FFICIENCY: We deliver best value to our customers.**
- **R*ESPECT: We treat people with respect, a caring attitude, and a can-do approach. We practice the golden rule and treat others as we would want to be treated.**
- **V*ISION: We are innovative and forward thinking, open to new ideas, and dedicated to continuous process improvement -- agents for change.**
- **I*NTEGRITY: We do what's right, legally, morally and ethically; our strength is our trust in each other.**
- **C*ONSISTENCY: We provide consistent and equitable standards of service for all Army personnel and their families living and serving on our installations.**
- **E*MPOWERMENT: We work as one. We empower our people, share responsibility, and communicate freely and honestly.**

IMA-EUROPE REGION MISSION

- **Respond to emerging installation management requirements**
- **Assess and convey resource requirements to DA**
- **Guide, direct, enable and oversee assigned ASGs/BSBs**

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IMA-E ENDSTATE

- **Provide highly effective, state-of the-art installations in Europe, maximizing support to people, readiness, and transformation.**

  - ✓ **Achieve ISR green ratings**
  - ✓ **QOL and services = “hometown USA”**
  - ✓ **Quality training and deployment platforms**
  - ✓ **Europe – an assignment of choice**

IMA-E REGION METL

- **Support well being initiatives for soldiers, civilians, and family members**
- **Support Regional strategic sustaining base**
- **Promote environmental stewardship**
- **Foster and leverage positive Host Nation relationships**
- **Assess, analyze and enforce installation performance to Army or DoD standard**
- **Achieve Regional efficiencies**
- **Support a trained and ready workforce**

RD - Mr. Russell Hall
DRD - COL Edward Earle
CSM - CSM Teresa King
CofS - Dr. Robert Kandler
XO - MAJ Julie Wright

ACA
COL Victoria Diego-Allard

NETCOM
Mr. Gary Miller

SPECIAL STAFF
CHAP: COL Ronald Strong **PAO**: Ms. Millie Waters
SAFETY: Mr. Mike Willoughby **EEO**: Ms. Anna Buthel
PMO: COL Brian Bocklage **IR**: Mr. William Whanger

MSO
Mr. Dave Ullrich

RM
Mr. Steve Pratt
- Manpower — Ms. Villiva
- Budget — Mr. Ramsey
- Agreements — Ms. Nagel

HR
Mr. Alfred Lang
- Civ Per — Ms. Schmitz
- Mil Personnel — Mr. Call
- ACES — Mr. Bush
- ADCO — Mr. Siemann

Plans
LTC Rafael Alcover
- Strat Planning — Ms. Liebegott
- Instl Olty Mgt — Ms. Walker

Operations
LTC John Taylor
- Ops & Mob — Jose Santana

LOG
Ms. Debra Young
- Maint Sup/Svcs — Mr. MacInerney
- Transportation — Mr. Schott
- FOA: BMC
- FOA: TMC

MWRD
Mr. Mike Cain
- Recreation — Ms. Price
- CYS — Ms. Bonet
- ACS — Mr. Gibbons
- Business — Mr. Webb
- Marketing — Ms. Fitzgerald
- Construction
- Training
- NAF-1 Fund — Mr. Dykema
- MIS — Mr Boatwright

ENG
COL A. Allen Rasper
- Plans — Ms. Clemence
- Housing — Ms. Seymour
- Fac Engr — Mr. Siska
- Real Estate — Ms.Merrymman
- Environment — Ms. Dale
- FOA: ESC

ASGs

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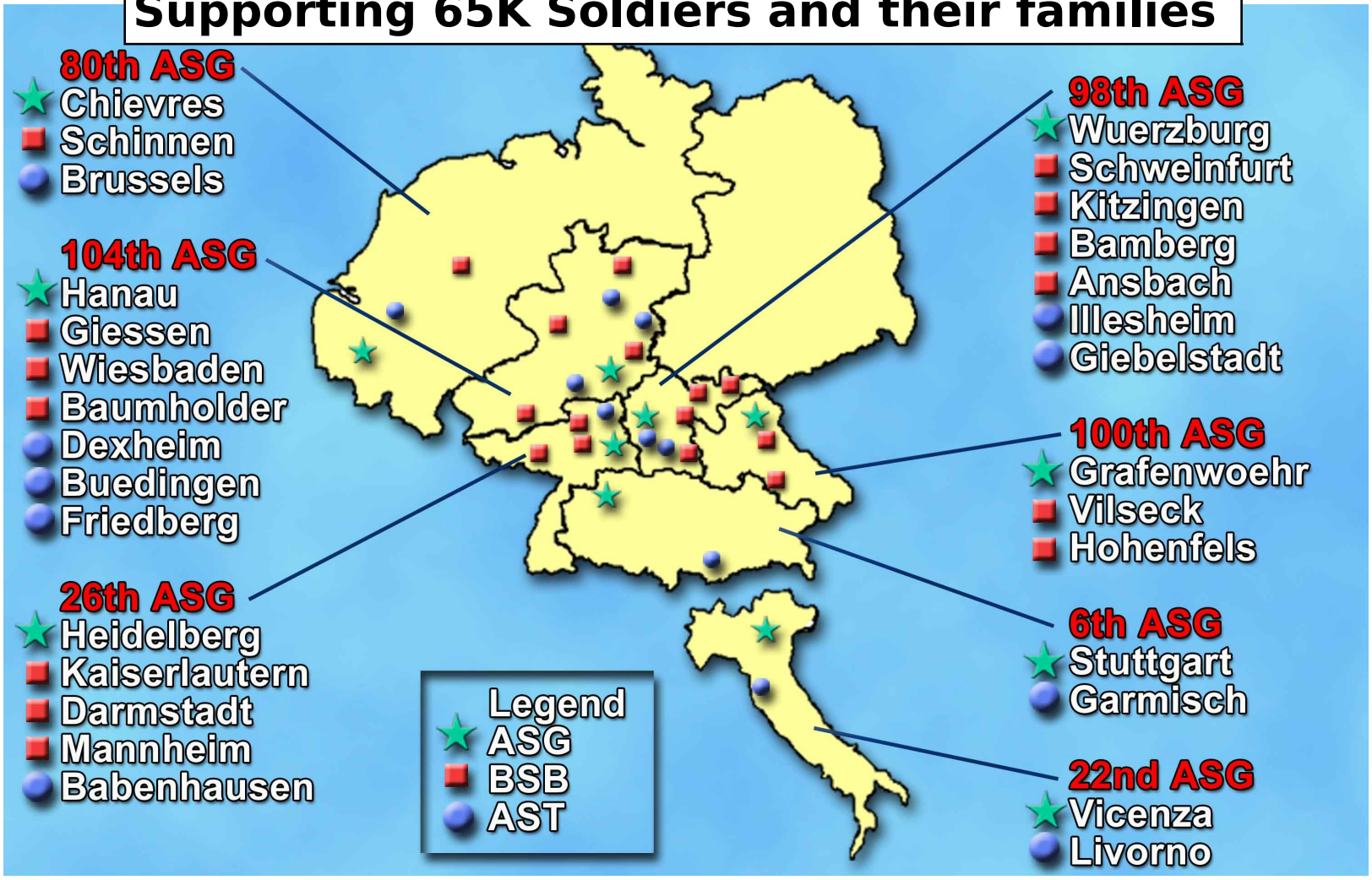
Europe Region AOR

13,500 assigned soldiers and civilians
$1.4B Budget
7 ASGs / 15 BSBs
Operating 234 kasernes
Supporting 65K Soldiers and their families



Teresa

ASG POPULATION

	Military	Family Members	US Civilians	Total	Other Civilians (LN & Contr)	Grand Total
6th ASG	5,047	6,561	1,558	13,166	2,434	15,600
22nd ASG	3,263	4,242	894	8,399	1,634	10,033
26th ASG	16,283	21,168	5,104	42,555	11,053	53,608
80th ASG	2,779	3,613	1,311	7,703	2,393	10,096
98th ASG	17,817	23,162	1,838	42,817	5,311	48,128
100th ASG	10,047	13,061	845	23,953	4,048	28,001
104th ASG	18,085	23,511	3,044	44,640	5,627	50,267
Total	73,321	95,317	14,594	183,232	32,500	215,732

Notes:

* Data from 2003 ASIP
* Family Member number estimated (1.3 x Military)

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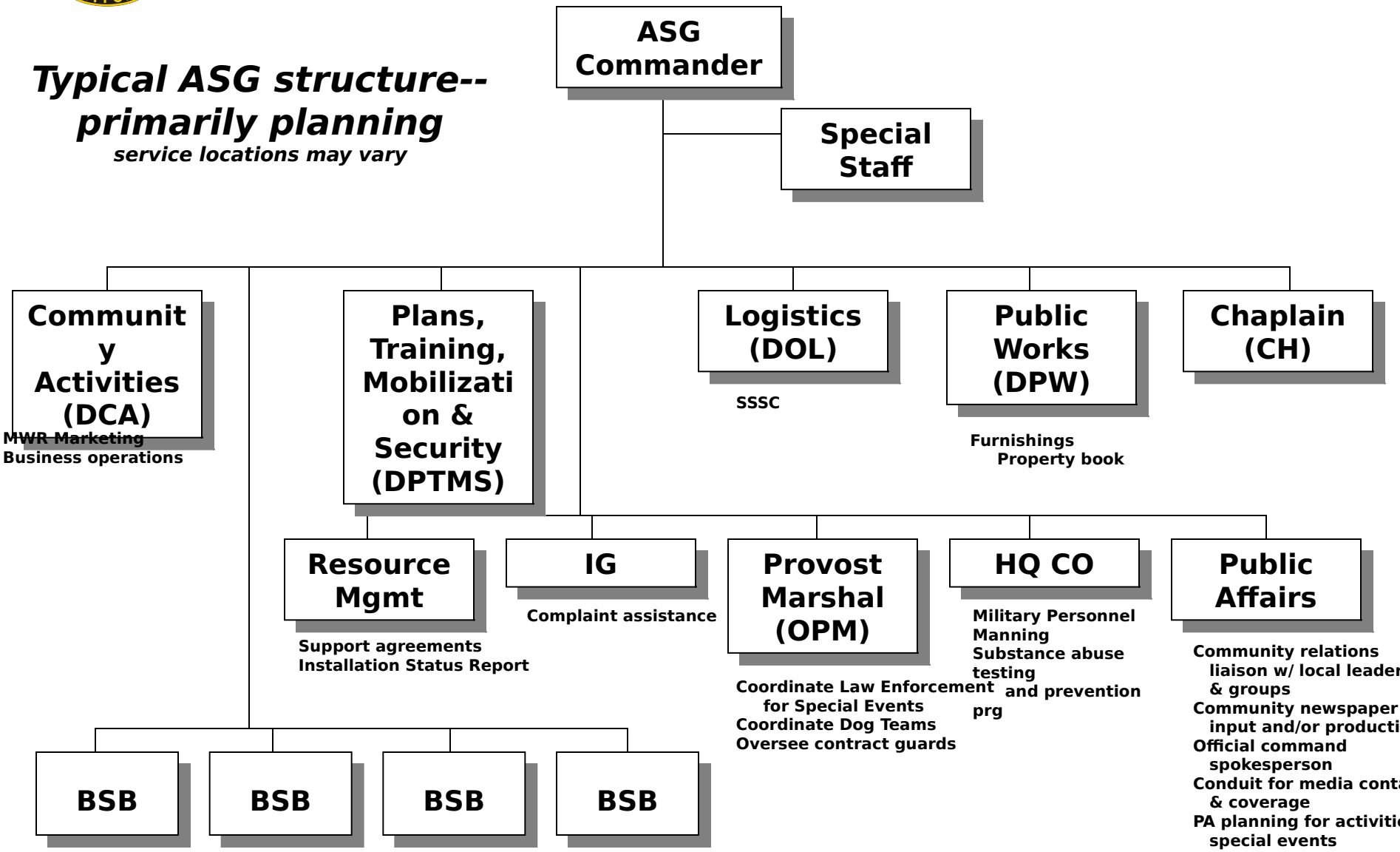
ASG Community Services

Typical ASG structure-- primarily planning

service locations may vary



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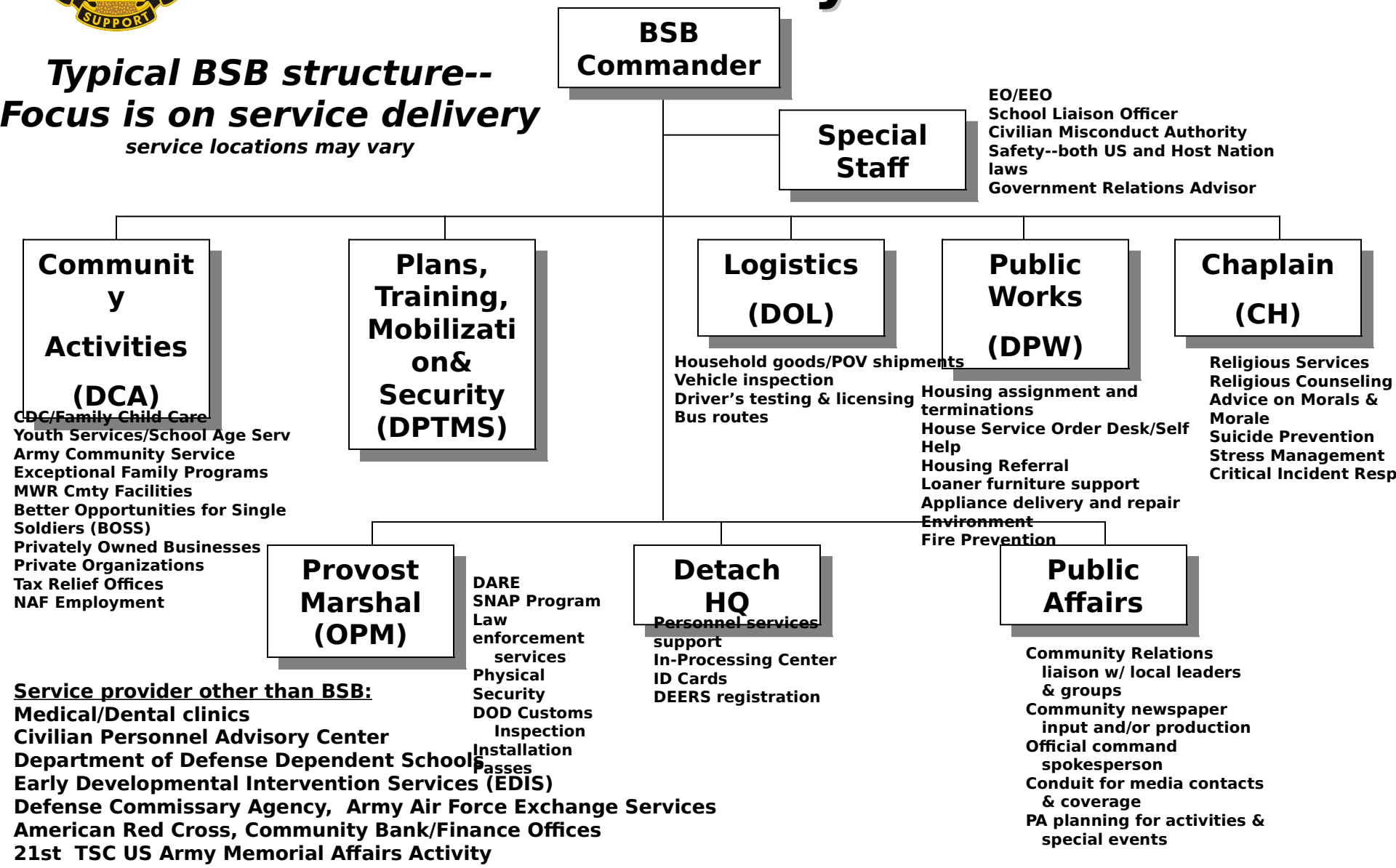
BSB Community Services

Typical BSB structure--
Focus is on service delivery
service locations may vary



<u>Service provider other than BSB:</u>
Medical/Dental clinics
Civilian Personnel Advisory Center
Department of Defense Dependent Schools
Early Developmental Intervention Services (EDIS)
Defense Commissary Agency, Army Air Force Exchange Services
American Red Cross, Community Bank/Finance Offices
21st TSC US Army Memorial Affairs Activity

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USAREUR – REGION LINKAGES

USAREUR PRIORITIES

WAR WINNING READINESS

TRAINING EXCELLENCE

FORCE WELL-BEING

LEADER DEVELOPMENT

ARMY TRANSFORMATION

UR BOD
BCC
IPRs

REGION EXECUTION

RESOURCE EXECUTION

FACILITIES STRATEGY and EFFICIENT BASING

PROGRAM DEVELOPMENT and SUSTAINMENT

SERVICE STANDARDS

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FACILITIES/BASING STRATEGY

Well developed, methodical, and consistent process linked to mission requirements established in Europe

- **Arrest facility and infrastructure deterioration.**
- **Focus investment on barracks, family housing, critical mission and QOL facilities.**
- **Maximize use of host nation support and entitlements such as residual value/NATO funding.**
- **Efficient basing – divest of inefficient, poorly maintained installations and real property.**
- **Competitively source and privatize where**

UNIVERSAL STANDARDS

- **Consistent and comprehensive standards and performance measures for all levels of manageme at all installations**
  - **Standard levels of service**

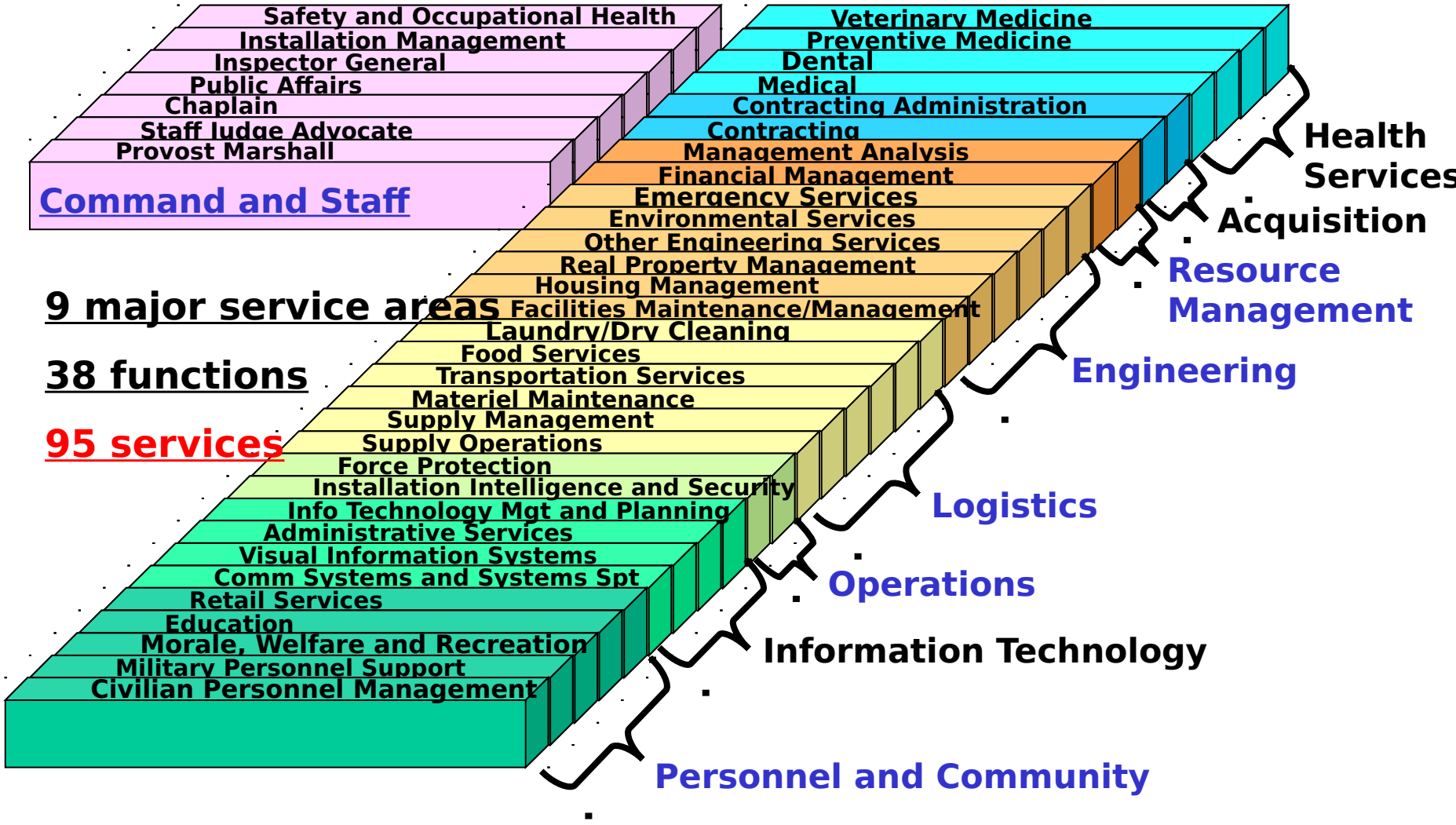
- **Criteria**
  - **Costable (be able to put a price tag on requirement)**
  - **Predictable**
  - **Affordable**

- **Metrics: Performance based, measurable, acco**

- **HQDA and ACSIM-initiated process**

- **ISR, ABC-M, SBC, Performance Mgt Review, QTB**

INSTALLATION SERVICES



9 major service areas

38 functions

95 services

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DPW

- **Military Construction**
- **Installation Reduction**
- **Installation Design Standards (IDS)**
- **Installation Design Guide (IDG)**
- **Utilities Privatization**

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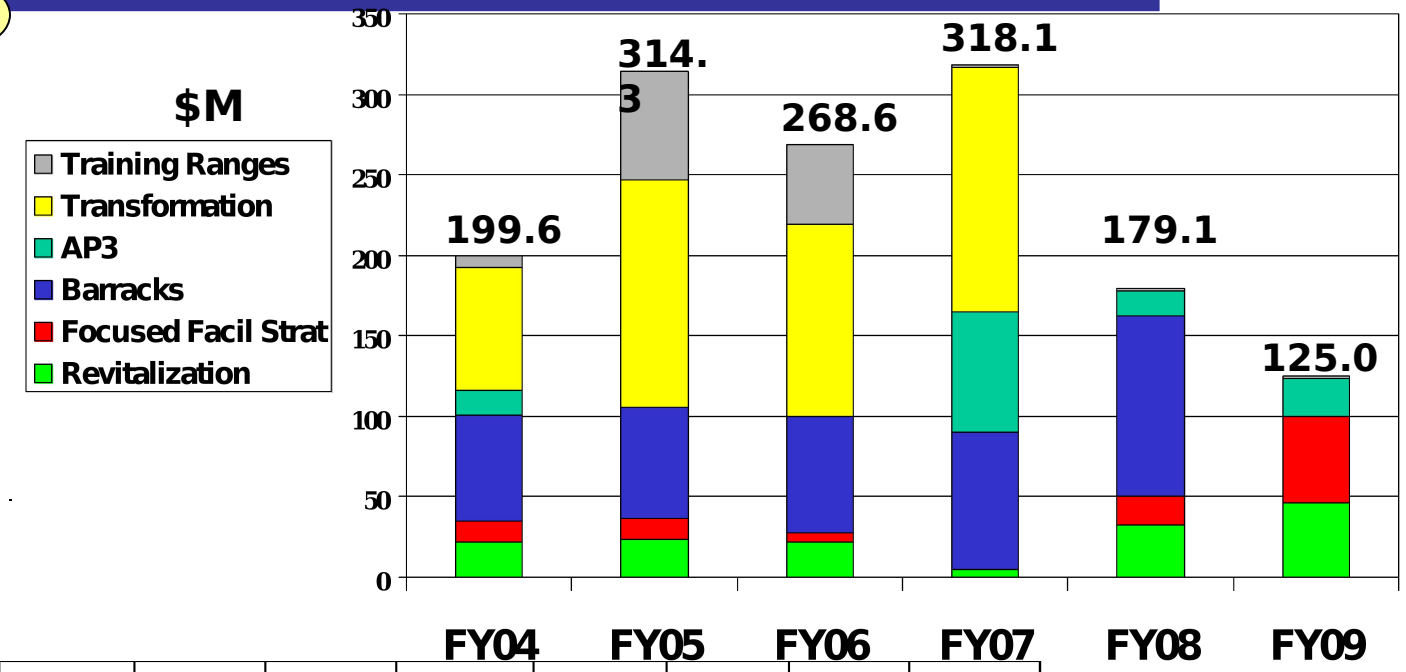
MILCON PROGRAMMING

PRESIDENT'S BUDGET FY04-09 FYDP (Feb03)- EURO

EURO $1.40B

12.6% OF ARMY CONSTRUCTION



	FY04	FY05	FY06	FY07	FY08	FY09	Total	Percent
Training Ranges	7.5	67.1	49.4	1.4	1.5	1.5	128.4	14.7%
Transformation	76.0	141.8	119.0	151.5	0.0	0.0	488.3	59.8%
AP3	15.5	0.0	0.0	75.4	14.8	23.9	129.6	52.6%
Barracks	65.4	68.7	72.8	84.8	112.1	0.0	403.8	10.1%
Focused Facil Strategy	13.2	13.2	5.5	0.0	18.0	53.0	102.9	5.7%
Revitalization	22.0	23.5	21.9	5.0	32.7	46.6	151.7	4.6%
							1,404.7	12.70%
Total EURO MCA	199.6	314.3	268.6	318.1	179.1	125	1,404.7	12.70%
EURO % of Army Constr	16.18%	19.17%	16.16%	15.75%	7.61%	5.82%		

Source Data: FY04-09 MCA FYDP (Oct03) CHART MAY NOT TOTAL DUE TO ROUNDING

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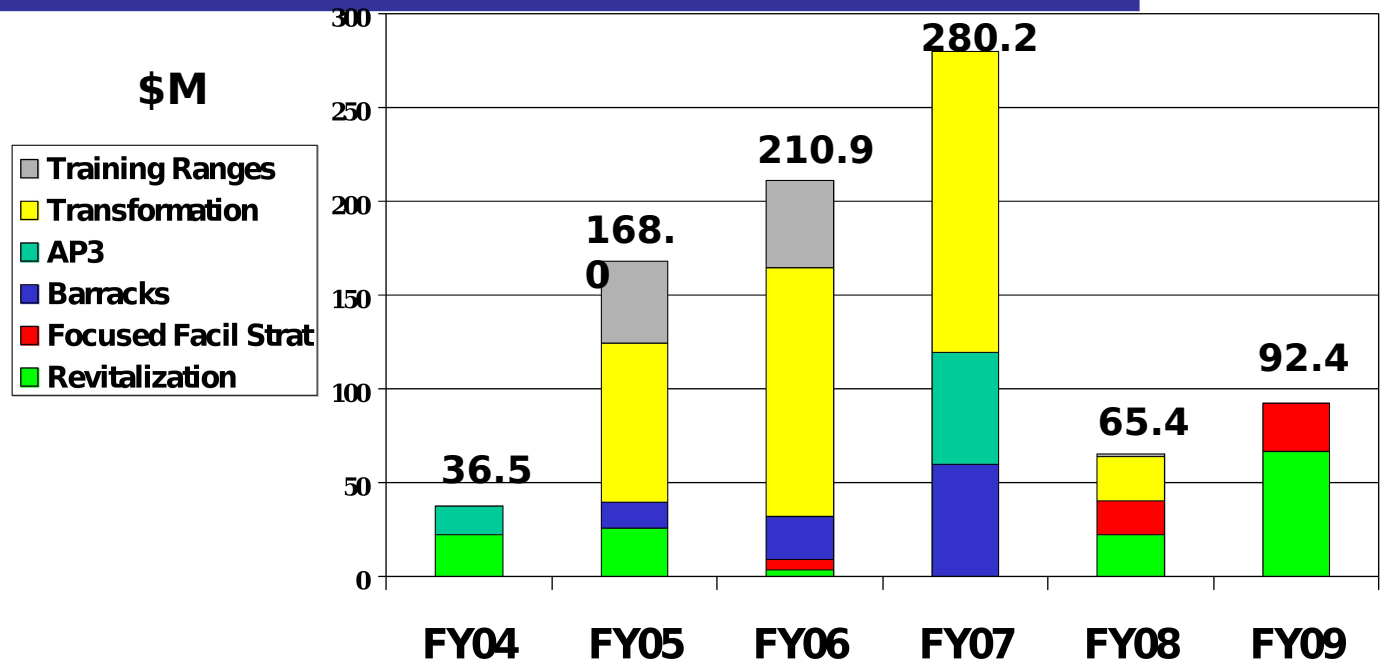
MILCON PROGRAMMING

PRESIDENT'S BUDGET FY04-09 FYDP (Oct03)- EURO

EURO $0.85B

7.7% OF ARMY CONSTRUCTION



	FY04	FY05	FY06	FY07	FY08	FY09	Total	% of Army
Training Ranges	0.0	43.9	46.5	0.0	1.4	0.0	91.8	10.50%
Transformation	0.0	84.5	132.5	160.5	24.0	0.0	401.5	49.20%
AP3	15.5	0.0	0.0	60.2	0.0	0.0	75.7	30.70%
Barracks	0.0	13.6	23.0	59.5	0.0	0.0	96.1	2.40%
Focused Facil Strategy	0.0	0.0	5.5	0.0	18.0	25.4	48.9	2.70%
Revitalization	22.0	26.0	3.4	0.0	22.0	67.0	140.4	4.30%
							854.4	7.72%
Total EURO MCA	37.5	168	210.9	280.2	65.4	92.4	854.4	
EURO % of Army Constr	3.04%	10.25%	12.68%	13.88%	2.78%	4.31%		7.72%

Source Data: FY04-09 MCA FYDP (Oct03) CHART MAY NOT TOTAL DUE TO ROUNDING

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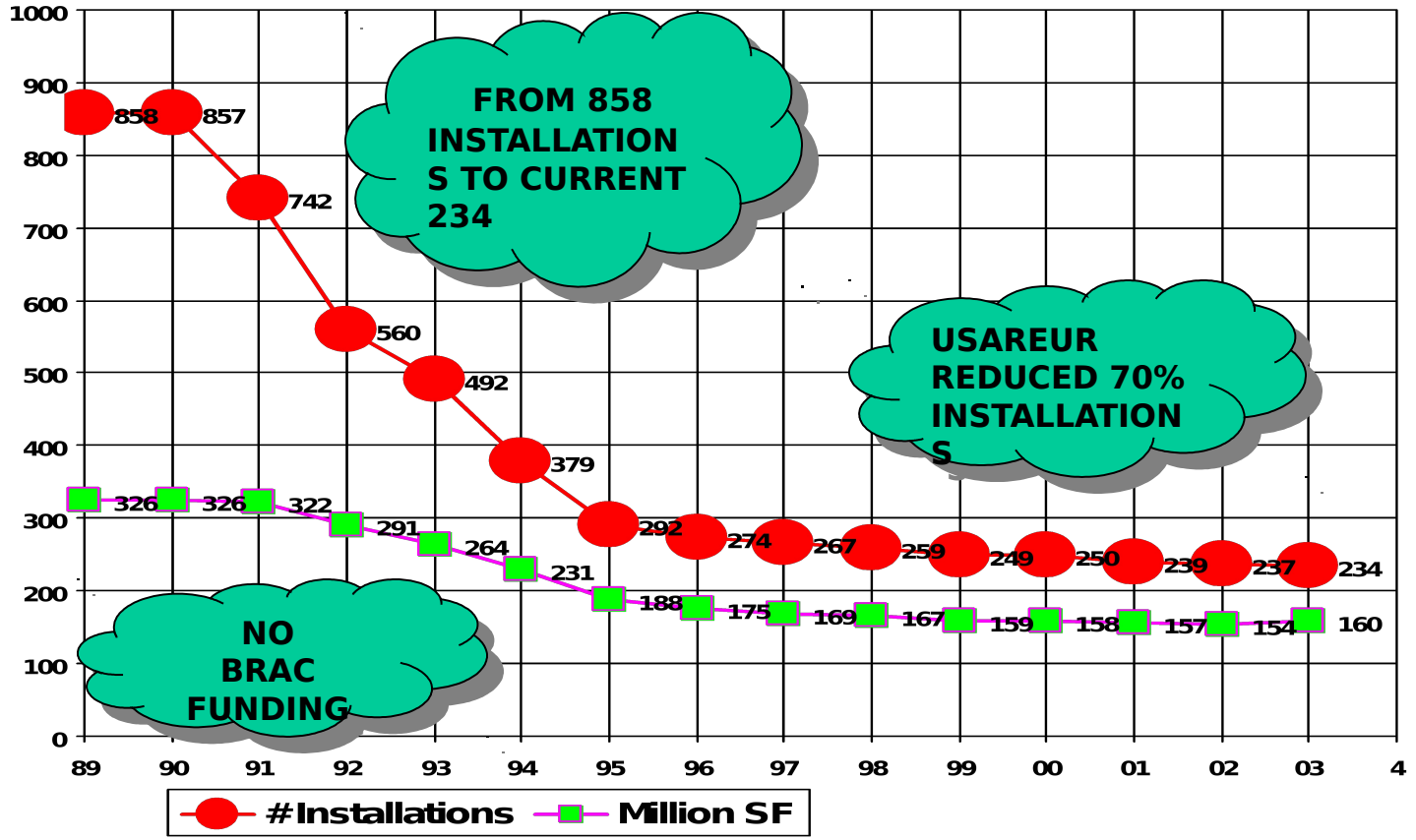
U.S. ARMY INSTALLATIONS IN EUROPE REDUCTION

160 MIL SQFT REDUCED SINCE 1989 *



* SQFT EQUIVALENT OF FORTS HOOD, LEWIS, BENNING, KNOX, BLISS, POLK,

DRUM, SILL, AND RILEY COMBINED !

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INSTALLATION DESIGN STANDARDS (IDS)

- TEMPLATE FOR IDG DEVELOPMENT
  - DEVELOPED BY OACSIM IN FY03
  - EFFECTIVE IMMEDIATELY FOR INCORPORATION IN PROJECTS
  - HYPERLINKED DOCUMENT
- PROVIDES ARMY-WIDE STANDARD FOR:
  - ACCESS CONTROL POINTS
  - STREET ADDRESSES TO REPLACE BLDG NUMBERS
  - SIGNAGE
  - FIRE HYDRANTS
  - EXTERIOR COLORS (BY GEOGRAPHIC REGION)
- REGION/GARRISON SETS LOCATION-UNIQUE STANDARDS

IMA INSTALLATION DESIGN GUIDE PROGRAM

- **IDGs COMPLETED FOR ALL BSB's IN EUROPE IN 80's/90's**

- **HQIMA GOAL – IDS-COMPLIANT IDGs AT EVERY GARRISON WORLDWIDE BY END OF FY06**
  - **ASSESSMENT PHASE – DETERMINE REQUIREMENTS**
  - **PHASE I - INSTALLATIONS WHERE IDGs NEED MOST WORK (FY04–05)**
  - **PHASE II - UPDATE NEAR-COMPLIANT IDGs (FY05–06)**

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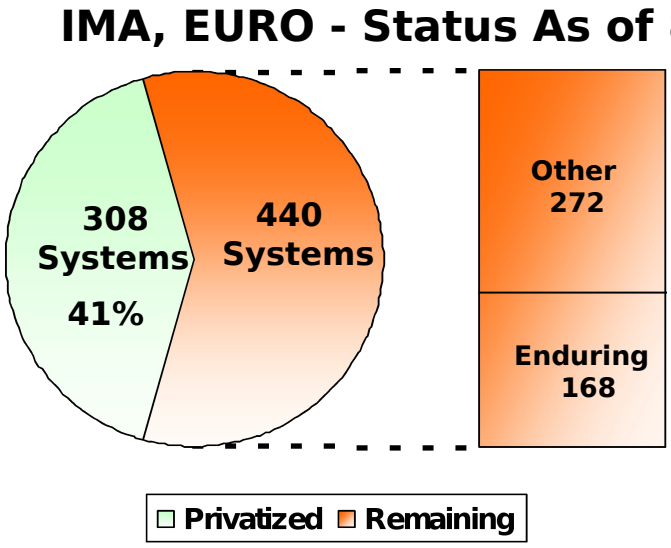
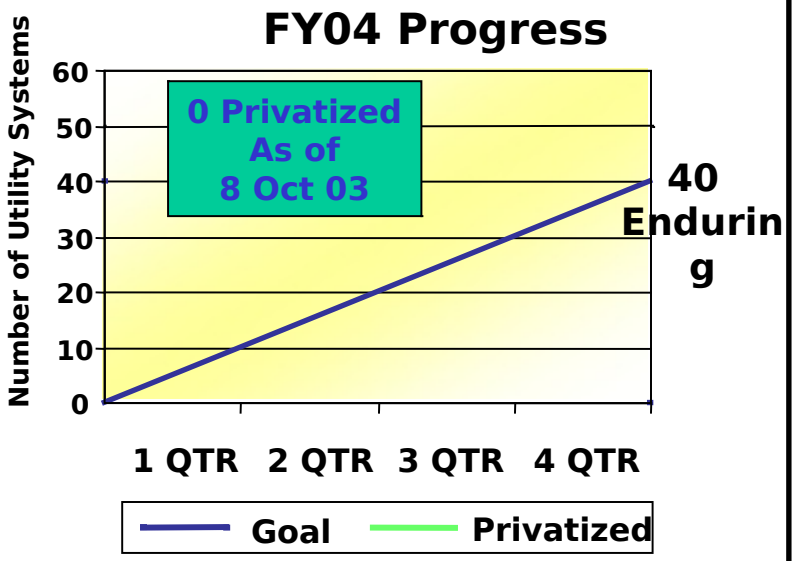
UTILITIES PRIVATIZATION





IMA EUROPE Goal: Privatize where economical by Sep 06

Accomplishments:

- Privatization Progress:
  - FY01 30 systems
  - FY02 46 systems
  - FY03 13 systems
- Cost avoidance:
  - Since 1997 program inception - $35M
  - Current accrual rate - $16.8M/year

FY04 Goals:

- Privatize 40 systems
- Priorities are “enduring” installations
- “Other” systems (case-by-case) where economical

Logistics Strategy

- **Provide Logistics Leadership in Meeting Theater Transformation Requirements.**
- **Integrate All ASGs into a Single BASOPS Maintenance Center of Excellence.**
- **Rightsize the Region Nontactical Vehicle Fleet.**
- **Shape Region Transportation Programs IAW Overarching DOD Initiatives.**
- **Develop Standard Procedures for ASG and BSB Logistics STAMIS.**

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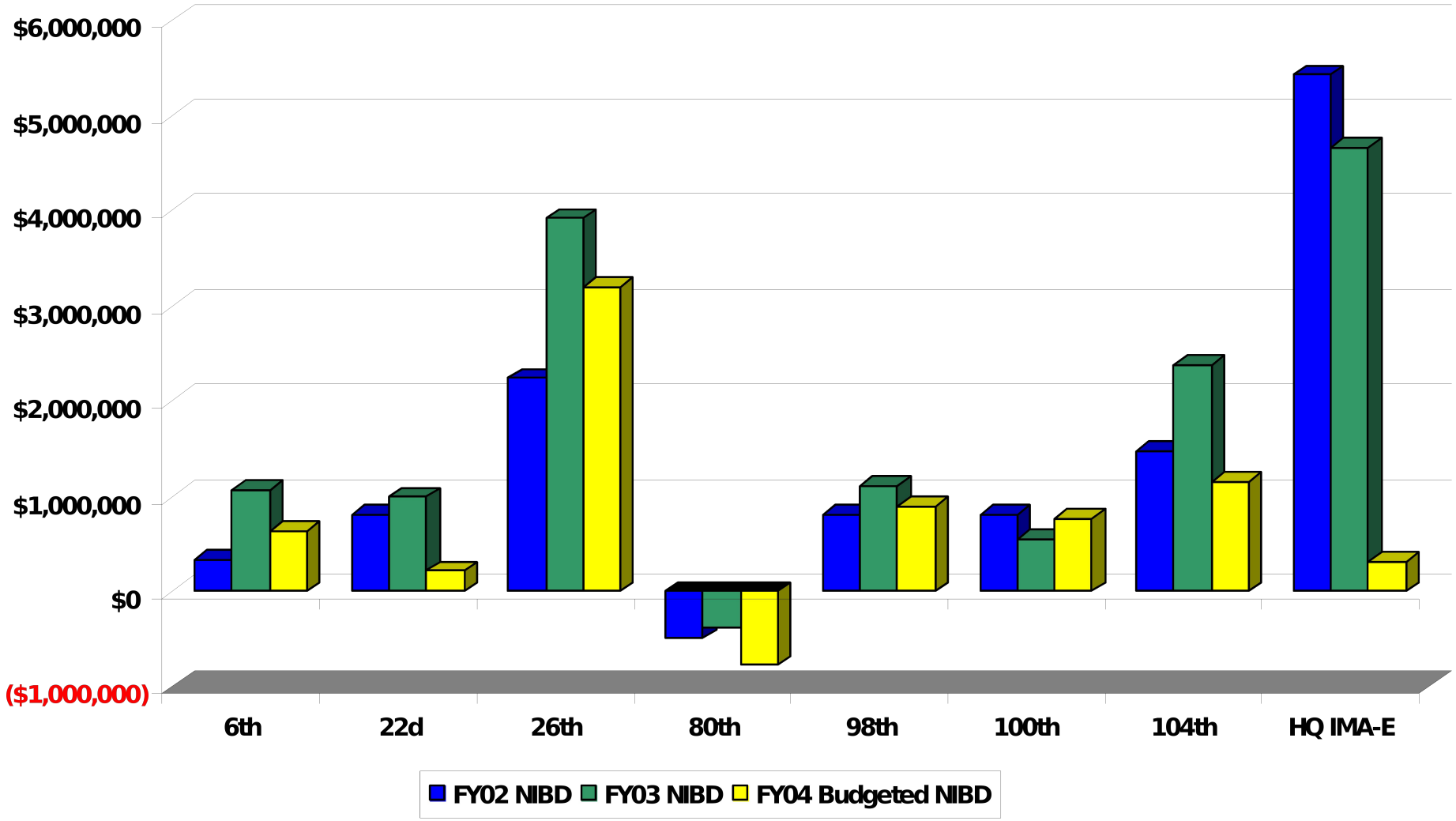
Net Income Before Depreciation (NIBD) FY 02 – 0
MWR



IMA-E NIBD is reinvested into Army Europe installations. 80th ASG

BASOPS Today

Tactical Commanders

FOCUS ON

- **TACTICAL ISSUES**
- **TRAINING MISSIONS**

BASOPS Commanders

FOCUS ON

- **COMMUNITY ISSUES**
- **QOL SUPPORT**
- **DAY-TO-DAY BASOPS**

Deployment Support

- Installation Staging Areas (ISAs)
- Personal Property Storage
- POV storage
- Predeployment Processing (PDP)
- Force Protection
- Unit and Family Support Group Briefings
- DCUs, other equipment support (OCIE, etc)

Support While Deployed

- “Home is Here” initiatives
- Family Support Groups
- MWR activities for Families
- Support to Rear Detachments
- Information Briefings
- R & R Support

“Home is Here” Initiatives

- Command updates to Family Readiness Group (FRG) Leaders
- FRG Roundtables, open discussions by key community members
- MWR programs focused at families/spouses of deployed
- Partnership between community agencies, providing services to families
- Numerous/regular training for FRGs, by ACS & other agencies
- Children/teen support groups and special events
- Access to training resources and informational websites
- Expanded Operating Hours
- VTC / MWR Calls
- Welcome Back Ceremonies

R & R Support

- Transportation to/from Rhein Main
- Access to POVs
- Access to Personal Property
- Chaplain Support (APOD and Community)
- MWR Opportunities
- ACS – Family Counseling

Redeployment/Reintegration

- Seven-day Schedule (Half Days)
- Family/Decompression type Briefings
- Chaplain Support
- Return of POVs and Personal Property
- CIF Support
- Return of Barracks
- Support to Families

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Force Protection

- Bundeswehr, Polizei, RC Support
- Contract Guard and BMM
- Weekly/Bi-Monthly Executive Meetings
- JSIVA Working Groups
- Exercises With Host Nations
- Physical Security Upgrades
- Installation Access Control Systems
- Mass Notification Systems
- Safe Neighborhood Awareness Program
- EOC Standardization
- ACP Improvements
- Fencing
- Force Protection Integrated Priority List

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BACK UP SLIDES

OEF/OIF SUPPORT

- **Mission Success – On schedule, to stand, safely**
- **Pre/Post Soldier deployment processing**
- **RSOI USAR, Bundeswehr Soldiers, Polizei, Medical Holds, ODT**
- **Operated Barge Marshaling Sites, Port Support, Railheads, A/DACG, Installation Staging Areas**
- **Vehicle and HHG Storage**
- **Force Reintegration and Decompression**
- **ACS increased FRG Activities/meetings, Child Care**
- **Extended Service hours for Fitness Centers, Clubs, DFAC, Bus Services, etc.**
- **Constant and sensitive coordination between US Embassies, National Territorial Command structure, Ministries of Defense and Interior, Local Mayors, Commercial Port Authorities, and others**

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